IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Dirk Palenik; John J. Horton; Jess Baker; ReNae Norton

Docket:

60027.0190USU1/BS# 030078

Title:

Methods and Systems for Communications Device Troubleshooting

CERTIFICATE UNDER 37 CFR 1.10

'Express Mail' mailing label number: EV 359707715US

Date of Deposit: June 25, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service 'Express Mail Post Office To Addressee' service under 37 CFR 1.10 and is addressed to Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

We are transmitting herewith the attached:

- Transmittal sheet, in duplicate, containing Certificate under 37 CFR 1.10.
- Utility Patent Application: Spec. 30 pgs; 35 claims; Abstract 1 pg.
 - The fee has been calculated as shown below in the 'Claims as Filed' table.
- □ 11 sheets of formal drawings
- Nonpublication Request under 37 CFR 1.213(a)
- A signed Combined Declaration and Power of Attorney
- Assignment of the invention to BellSouth Intellectual Property Corporation, Recordation Form Cover Sheet
- Please charge Deposit Account No. 13-2725 in the amount of \$1524.00 for filing of the Patent Application
- Please charge Deposit Account No. 13-2725 in the amount of \$ 40.00 for Assignment Recordation
- Return postcard

CLAIMS AS FILED

Number of Claims Filed		In Excess of:		Number Extra		Rate		Fee
Basic Filing Fee								\$75,0.00
Total Claims		•						
35	-	20	=	15	х	18.00	=	\$270.00
Independent Claims								
9	1 - 1	3	· =	6	х	84.00	=	\$504.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								\$1524.00

Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

MERCHANT & GOULD P.C.

P.O. Box 2903, Minneapolis, MN 55402-0903

(404) 954.5100

PATENT TRADEMARK OFFICE

Name: Jeramie J. Keys Reg. No.: 42,724 Initials: JJK

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Dirk Palenik; John J. Horton;

Jess Baker; ReNae Norton

Serial No.:

Concurrently Herewith

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By: Jeramie J. Keys

NONPUBLICATION REQUEST UNDER 37 C.F.R. §1.213(a)

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The patent application identified above is not to be published under 35 U.S.C 122(b).

The undersigned hereby certifies that the invention disclosed in the patent application identified above has not been and will not be the subject of an application filed in another country, or under a multilateral international agreement, that requires publication at eighteen months after filing.

Respectfully submitted,

MERCHANT & GOULD P.C.

Date: June 25, 2003

Jeramie J. Keys

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